

MEET RICO'S CUSTOMER SERVICE TEAM!

FOR IMMEDIATE RELEASE

(July, 2017 – Medina, Ohio)



Adam Wirkiowski – Customer Service Manager

Adam joined Rico in November of 2015 as Aftermarket & Customer Support Manager. He brings with him over 20 years of Customer Service experience and over 15 years in a managerial role. He believes in developing his team to provide unparalleled Customer Service to our customers while building strong relationships through direct and personable contact. Adam has an eye for improving processes which make his department run more efficiently while maintaining a high level of communication and attention to the most important part of the business, the customers.

customerservice@RicoEquipment.com
330.723.4050 ext. 204



Renee Wells – Aftermarket/Product Support

Renee was a welcome addition to Rico's Aftermarket Sales team in November 2016. As a responsive, team-oriented person, she brings 10 years of diverse skills including sales, purchasing, distribution, and customer service. Her fresh perspective and attention to detail are being utilized on continuously making sure processes are at their most efficient. She believes in a partnership with customers, aiding their needs and requests for mutual success. Customer interaction allows her to be an extension of their business by developing a relationship built on respect and trust. Experience has taught her customer communication and focus is not only crucial but what she looks forward to each day. Solving problems and delivering solutions is the lasting impression she seeks.

customerservice@RicoEquipment.com
330.723.4050 ext. 232



Jared Pfahler – Aftermarket Sales/Technical Support

Jared joined Rico in March of 2016 as an Assembler. In June of 2016, Jared transitioned into Customer Service. He brings over 16 years of mechanical and Customer Service experience. Jared enjoys challenges and helping people solve their mechanical problems. He is dedicated to building and maintaining a rapport and to ensure that Rico customers have the highest quality of service and support in the industry.

customerservice@RicoEquipment.com
330.723.4050 ext. 236